Dear Provider,

Optum Idaho is excited to announce the launch of a newly formatted Provider Manual coming May 1, 2020. Some of the changes include:

- A comprehensive Table of Contents with more headings to better assist you with finding the information you need
- Consistency in formatting across the listed services
- A re-ordering of the content to include a better flow of information

It is our hope that the revisions to this resource will better support you in your continued efforts to deliver services that meet the needs of our individual members.


As of April 1, 2020, the Regional Network Manager title is changing to Provider Relations Advocate. This title is changing to reflect the main focus of this role which is to assist you in providing services to the Idaho Medicaid members.

We will continue to work on improving the information and resources available to you. Thank you for the work that you do with all of our members.

Should you have any questions, please contact your Optum Provider Relations Advocate.

Sincerely,
The Optum Idaho Team