Dear Provider,

There have been a number of questions regarding mileage reimbursement (ex. approved locations, when it can be billed, how to bill, etc.). Clarification on some of those questions is provided below:

**Locations for reimbursement for mileage:** In addition to the member’s home, mileage reimbursement is available for other locations such as school, another office, etc., as long as it is the first location where the provider is meeting with the member. Specifically, the provider cannot claim the mileage reimbursement code at a different location that day for the same member. Mileage reimbursement is not available for member transportation. When documenting the member’s location **only** put the cross streets, not the address, to not violate HIPAA.

**Provider seeing multiple members in one trip:** If a provider travels from their office to see member A and then on to other locations to see additional members and then back to the office, they can bill the mileage for this trip. Here is an example:

- **Member A:** Start at office in McCall and travel to see Member A in Donnelly. Bill member A for 13 miles and document in the medical record the starting location and the end location.
- **Member B:** Start at member A’s location in Donnelly to the location meeting with member B in Cascade. Bill member B for 15 miles and document in the medical record the starting location and the end location.
- **Member C:** Start at member B’s cross streets in Cascade to the location of the meeting with member C outside of Cascade (3 miles). Return to the provider’s office (Cascade to McCall=29 miles). Bill to member C (member B to member C = 3 miles and member C to provider’s office = 29 miles for a total of 32 miles) and document in the medical record the starting location, the location of member C, and the end location.

**How to enter on claim form:** As of 1/1/2020, the reimbursement rate was moved to a per mile rate of $0.58 instead of the previous flat rate. On the claim form, the provider will enter in how many miles they travel and they will be paid $0.58 per mile. For example, if the provider travels 25 miles to see the member at school, they will enter 25 under the # of units on the claim form and they will be reimbursed $14.50 (25 x $0.58).

**Allowed services:** The mileage reimbursement (T2002) rate is a “per mile rate” and is available for the following codes: 90791, 90792, 90846, 90847, 90832, 90833, 90834, 90836, 90837, 90838, H0031, H1011, and T1017.

Thank you,
The Optum Idaho Team