



# PROVIDER ALERT

## Targeted Care Coordination

September 16, 2019

**Alert Summary:** Targeted Care Coordination Revisions/Updates

This alert details the changes in Supervision Requirements, Change in Telephonic TCC reimbursement rates and addition of mileage for TCC services.

Dear Provider,

Thank you for your continued partnership as we continue implementing Youth Empowerment Services (YES) Program services and specifically Targeted Care Coordination (TCC). Based on ongoing discussions as we review this critically important service designed to better assist members and their families, we have made several adjustments.

**Supervision:** When the Targeted Care Coordination (TCC) service was implemented, the TCC's Supervising Clinician (established by Supervisory Protocol) was not allowed to provide direct service to the member to align with the State of Idaho's goal to achieve conflict-free services. Effective immediately, supervisors delivering direct services to a member may also supervise that member's TCC if there are no other options available to the member. As a reminder, it is best practice to separate direct supervision of another professional who is also providing services to the same member as the Supervising Clinician.

As previously communicated, Optum continues to work with members of the Division of Medicaid's team to develop a strategy to meet conflict-free requirements per CFR 441.301.c.vi by July 1, 2021.

**Fee Schedule Update**

Effective immediately, TCC providers can be reimbursed for mileage when completing TCC services in the member's home. Best practice is to only claim the code one time if providing TCC services to different family members during one trip.

In addition, the reimbursement rate for telephonic TCC services T1017 (**modifier no longer needed**) will be the same as the reimbursement rate for TCC face to face services T1017.

Please see the table below for a summary of the updates to the fee schedule.

Code	Description	Unit	Rate
T1017	Targeted Care Coordination-face to face and Telephonic	15 min	\$14.82
T1017 U2	Targeted Care Coordination with CCM certification-face to face and telphonic	15 min	\$16.01
T2002	Transportation and mileage reimbursement only available in conjunction with the following services: 90847, 90832, 90833, 90834, 90836, 90837, 90838 H0031 and T1017.	Unit	\$20.00

Thank you, The Optum Idaho Team