



PROVIDER ALERT

YES Navigation Series – Part IV Regional Training and Targeted Care Coordination Toolkit Training

May 3, 2019

What you need to know: Important information about required training for providers wanting to offer Targeted Care Coordination.

Dear Providers,

Thank you for your continued partnership as we expand services offered to child and adolescent Medicaid Members through the Youth Empowerment Services (YES) Program. To support the provider network in the implementation of new services, Optum Idaho offers two exciting in-person training opportunities—the **YES Navigation Series** and the **Targeted Care Coordination Toolkit** training.

YES Navigation Series outlines how the individual YES services work within the YES System of Care. The training also provides an overview of services that were updated on April 1, 2019 and an overview of Targeted Care Coordination rolling out June 1, 2019.

Targeted Care Coordination (TCC) Toolkit Training will outline TCC tasks throughout the Child and Family Team process, TCC components, and TCC Toolkit documents. Bachelor level or higher providers, or Certified Case Managers (CCM) with the Commission for Case Manager Certification (CCMC) who would like to become Targeted Care Coordinators are required to participate in Toolkit training along with the Optum Idaho Endorsement: General Foundation modules (on Relias), as assigned, before implementing the service which goes live June 1, 2019. This is phase one of a two-phased training for TCC.

Lunch will be served (11:30 a.m. to 12:00 p.m.) and a panel of Optum Clinical and Network subject matter experts will be on hand to answer questions. Please see the information below about when the training will be in your area:

Date and Location	YES Navigation - Part IV	Targeted Care Coordination Toolkit
May 13 – Caldwell Southwest District Health	10:30 a.m. – 12:00 p.m. MT	12:00 p.m. - 2:00 p.m. MT
May 15 – Lewiston Clearwater River Casino	10:30 a.m. – 12:00 p.m. PT	12:00 p.m. - 2:00 p.m. PT
May 16 - Post Falls Red Lion Templin’s	10:30 a.m. – 12:00 p.m. PT	12:00 p.m. - 2:00 p.m. PT
May 20 – Boise Riverside Hotel	10:30 a.m. – 12:00 p.m. MT	12:00 p.m. - 2:00 p.m. MT
May 21 - Twin Falls Hilton Garden Inn	10:30 a.m. – 12:00 p.m. MT	12:00 p.m. - 2:00 p.m. MT
May 22 - Idaho Falls Hilton Garden Inn	10:30 a.m. – 12:00 p.m. MT	12:00 p.m. - 2:00 p.m. MT
May 23 – Pocatello Red Lion	10:30 a.m. – 12:00 p.m. MT	12:00 p.m. - 2:00 p.m. MT

YES Navigation Series – Part IV was offered via two live webinars in March 2019. You can access these webinars through **Available On-Demand Training** at the on the Optum Idaho website.

Please reach out to optum.idaho.yes@optum.com if you are interested in becoming a Targeted Care Coordinator or if you have any questions about the upcoming training opportunities.

Providers may register for trainings at optumidaho.com > For Network Providers > **Provider Trainings.**

Thank you,

The Optum Idaho Team