



PROVIDER ALERT

Targeted Care Coordination

April 25, 2019

Alert Summary: Targeted Care Coordination will be implemented June 1, 2019.

This alert details the description of the service, the Optum Idaho Targeted Care Coordination Endorsement, and important updates to the fee schedule.

Dear Provider,

Thank you for your continued partnership as we have expanded services offered to child and adolescent Medicaid members through the Youth Empowerment Services (YES) Program. As part of the implementation of the YES System of Care, Optum Idaho is implementing the Targeted Care Coordination service effective **June 1, 2019**.

The Targeted Care Coordinator (TCC) is responsible for coordinating and facilitating the CFT interdisciplinary team meetings for the purpose of developing an outcome-focused, strengths-based person-centered service plan (utilizing the required PCSP form) that includes both formal and informal services and supports. The TCC will be responsible to ensure that services are accessed, coordinated, and delivered in a strengths-based, individualized and relevant manner and that services and supports are guided by family voice and choice. The TCC will serve as a care navigator for the family and will be responsible for promoting integrated services, with links between child-serving providers, systems and programs.

Provider Requirements

This service can be provided by bachelor's level professionals and above within the Optum Idaho network who receive the **Optum Idaho Targeted Care Coordination Endorsement**.

The Endorsement is granted upon completion of two phases:

Phase one:

- Optum Idaho Endorsement: General Foundation (currently on **Relias**)
- TCC Toolkit Training (offered in-person in May and on **Relias** in June)

Phase two:

- Optum Idaho Endorsement: Targeted Care Coordination (Coming to **Relias** August 2019)

Bachelor's level professionals and above who would like to become Targeted Care Coordinators are required to participate in the first phase of TCC training in order to start providing the service. After August 2019, providers will complete the Optum Idaho Endorsement: Targeted Care Coordination to complete phase two and receive the full endorsement. Providers who have completed the General Foundation and the Toolkit Training (Phase one) will be allowed to start billing for Targeted Care Coordination beginning **June 1, 2019**.

Bachelor's level professionals and above that have become a Certified Case Manager (CCM) through the Commission for Case Manager Certification (ccmcertification.org) have the advantage of billing this service at a higher rate. Moreover, these individuals can provide Targeted Care Coordination as an independent provider apart from an agency.

To begin delivering the service by June 1, 2019, providers who would like to enroll in the endorsement program should submit their name(s) to the Optum Idaho YES inbox at optum.idaho.yes@optum.com with the subject line "Targeted Care Coordination" by **May 6, 2019**. This will grant providers access to the General Foundation Courses in Relias. Enrollment is continuously available for providers wishing to offer the service at a later date.



Please see the table below for upcoming trainings.

Training	Location	Available
Optum Idaho Endorsement: General Foundation	Relias e-learning courses	Available now
TCC Toolkit Training: In-person	Caldwell	May 13, 2019
	Post Falls	May 15, 2019
	Lewiston	May 16, 2019
	Boise	May 20, 2019
	Twin Falls	May 21, 2019
	Idaho Falls	May 22, 2019
	Pocatello	May 23, 2019
TCC Toolkit Training	Relias e-learning courses	June 2019
Optum Idaho Endorsement: Targeted Care Coordination	Relias e-learning courses	August 2019

Fee Schedule Update

On **June 1, 2019**, Targeted Care Coordination will be added to the Idaho Behavioral Health Plan. The service will be allowed to be provided both in-person and telephonically. Targeted Care Coordinators with a CCM certification will be permitted to bill at a higher rate with a modifier.

In tandem with this update to the fee schedule, the current Case Management code will change from T1017 to T1016. **After June 1, 2019, all current Case Management activity will be billed under T1016.** T1017 will only be billed by Targeted Care Coordinators with the Optum Idaho TCC Endorsement for Targeted Care Coordination activities/services after June 1, 2019.

Please see the table below for a summary of the updates to the fee schedule effective June 1, 2019.

Code	Description	Unit	Rate
T1016	Case Management	15 min	\$12.09
T1017	Targeted Care Coordination	15 min	\$14.82
T1017 UA	Targeted Care Coordination – Telephonic	15 min	In development
T1017 U2	Targeted Care Coordination with CCM certification	15 min	\$16.01
T1017 U2 UA	Targeted Care Coordination with CCM certification – Telephonic	15 min	In development

The Level of Care Guidelines for this service will be published on **May 1, 2019**, and the Provider Manual will be updated on **June 1, 2019**.

Thank you,

The Optum Idaho Team