



PROVIDER ALERT

YES Member Service Delivery

November 16, 2019

Alert Summary: This alert details important reminders for Targeted Care Coordinators about Person-Centered Service Planning and Member Eligibility.

Dear Provider:

As a reminder, members in the Youth Empowerment Services (YES) Program must have a person-centered service plan (PCSP) to maintain eligibility for the program. YES Program members are Medicaid members who have been determined to have Serious Emotional Disturbance (SED) by Medicaid's independent assessment provider, Liberty Healthcare. Targeted Care Coordinators or IDHW Case Managers will help these members develop their PCSP. A member who is part of the YES Program will have a Rate Code 44 or a YES condition code to indicate their participation in the YES Program.

PCSPs must be updated at least annually or more often if the member/family requests it or if clinically indicated, such as by changes in the Child and Adolescent Needs and Strengths (CANS).

As we build the network, we realize there may be some delays in the member/family receiving Targeted Care Coordination as quickly as needed. Services are available to members and billable before a PCSP is developed and approved. Services will not be denied, and claims will not be recouped because a member doesn't have a PCSP.

Additional information is located at optumidaho.com > For Network Providers > Youth Empowerment Services. Please contact your Regional Network Manager if there are any additional questions.

Thank you,
The Optum Idaho Team