



OPTUM®

PROVIDER ALERT

Targeted Care Coordination (TCC) Updates

December 02, 2019

Alert Summary: This includes a summary of recent TCC alerts, details on care coordination activities that will be reimbursed as part of the TCC services and the addition of adding the reimbursement rate for masters level professionals to provide TCC to the fee schedule. Independently licensed master's level clinicians can provide Targeted Care Coordination via Telehealth.

Dear Provider,

Thank you for your ongoing partnership as we continue with the implementation of the services offered to child and adolescent Medicaid members and specifically TCC.

We realize over the last few months there have been several revisions made to TCC and we want to ensure that everyone has the same information. Here is a summary of the recent Provider Alerts regarding TCC updates:

- **9/16 CANS:** All assessments (initial, updates and annual) can be completed by bachelor's level CANS certified paraprofessionals who are providing services to the members.
- **9/16 Reimbursement Rate:** Reimbursement of telephonic TCC services at the same rate as face to face TCC Services.
- **9/16 Supervision:** It is best practice of the agency to not allow a Supervising Clinician to have direct supervision over a professional when they are both providing services to the same member.
- **9/16 Mileage:** TCC providers can be reimbursed for mileage when completing TCC services in the member's home. Best practice is to only claim the code one time if providing TCC services to different family members during one trip.
- **10/1 PCSP OSSM Reminders:** Reminders and ways Optum Idaho can support the provider in the submission of PCSPs.
- **10/15 TCC Endorsement:** Optum Idaho Targeted Care Coordination Endorsement Training Plan.

Effective January 1, 2020:

Care Coordination Activities: The Targeted Care Coordinator (TCC) will be reimbursed for care coordination activities under the following conditions (42 CFR 440.169):

- Collecting and compiling information to support assessment activities.
- Coordinating the Child and Family Team (CFT) meetings to ensure scheduling works for all attendees.
- Compiling information to ensure all information is ready for the Child and Family Team.
- Collecting and distributing documentation for CFT meetings.
- Compiling the finished PCSP, submitting for CFR review, and distributing to the CFT.
- Referral and coordination to arrange for services and related activities included in the PCSP.
- Follow up to coordinating care to ensure services are provided and member's needs are adequately addressed.

Master's Level Reimbursement Rate for TCC: We are also adding rates for master's level professionals who provide TCC services to be reimbursed at a higher rate.

Targeted Care Coordination via Telehealth: Independently licensed master's level clinician can provide TCC via telehealth, please refer to Optum's telehealth guidelines in the Optum Idaho's Provider Manual. The



Provider Manual is located on our website: optumidaho.com > For Network Providers > Guidelines & Policies > [Provider Manual](#).

Fee Schedule Update - Effective January 1, 2020

As of January 1, 2020, the reimbursement rate for TCC care coordination activities will be the same reimbursement rate as face to face and telephonic services. We will be requiring the use of modifiers to distinguish the type of TCC services provided as well as by what level of professional.

Please see the table below for fee schedule updates with required modifiers effective January 1, 2020:

HCPC Code	Modifier	Modifier	Modifier	Description	Unit	Current Rate	1/1/20 Rate
T1017	U3			Targeted Care Coordination -	15 min	14.82	15.93
T1017	U3	HO		Targeted Care Coordination Master's Under Supervisory Protocol	15 min	14.82	15.93
T1017	U3	HN		Targeted Care Coordination Paraprofessional Under Supervisory Protocol	15 min	14.82	14.82
T1017	U3		UA	Targeted Care Coordination - - Care Coordination Activities	15 min	14.82	15.93
T1017	U3	HO	UA	Targeted Care Coordination Master's Under Supervisory Protocol – Care Coordination Activities	15 min	14.82	15.93
T1017	U3	HN	UA	Targeted Care Coordination Paraprofessional Under Supervisory Protocol – Care Coordination Activities	15 min	14.82	14.82
T1017	U2			Targeted Care Coordination CCM	15 min	16.01	17.21
T1017	U2	HO		Targeted Care Coordination CCM: Master's Under Supervisory Protocol	15 min	16.01	17.21
T1017	U2	HN		Targeted Care Coordination CCM: Paraprofessional Under Supervisory Protocol	15 min	16.01	16.01
T1017	U2		UA	Targeted Care Coordination CCM: Care Coordination Activities	15 min	12.01	17.21
T1017	U2	HO	UA	Targeted Care Coordination CCM: Master's Under Supervisory Protocol – Care Coordination Activities	15 min	12.01	17.21
T1017	U2	HN	UA	Targeted Care Coordination CCM: Paraprofessional Under Supervisory Protocol – Care Coordination Activities	15 min	12.01	16.01

For additional details, all frequently asked questions and answers on Targeted Care Coordination (TCC), Child and Family Team (CFT) and Person-Centered Service Plan (PCSP) are posted on optumidaho.com > For Network Providers > [Frequently Asked Questions \(YES\)](#).

Thank you,
The Optum Idaho Team