



# PROVIDER ALERT

## Updated Service Request Forms Partial Care and Extended Psychotherapy Sessions

November 2, 2018

Dear Provider:

The Service Request Forms (SRF) for Partial Care and Extended Psychotherapy Sessions have been updated and will be effective beginning December 3, 2018.

The Partial Care SRF has been modified to allow for improved clinical and logistical flow. The most significant changes have been made to “Section 8: Identified Functional Needs and Goals” which include:

- 1) Fields for documentation of goals, interventions, and progress in the same section as their related Deficits/Needs
- 2) “Save” buttons have been implemented after each subsection within Section 8

Extended Psychotherapy Sessions are allowable for specific conditions, and when specific modalities of psychotherapy known to treat those conditions are recommended. The modifications to the Extended Psychotherapy Sessions SRF include the addition of space allowing the provider to document these details as they are the justification for medical necessity required for Extended Psychotherapy sessions.

All requests on the current Partial Care and Extended Psychotherapy Sessions Request Forms must be completed, attested to (Partial Care SRF only), and submitted by close of business Friday, November 30, 2018. Incomplete requests started prior to December 3, 2018 may not carry over to the new form versions. Requests for Partial Care and Extended Psychotherapy sessions can be submitted on the updated forms beginning December 3, 2018.

If you have any questions, please contact the Clinical Team at 1-855-202-0983, Option “1”.

Thank you,

The Optum Idaho Team