



PROVIDER ALERT

YES System of Care
Medicaid SED Program & IBHP New Services
October 1, 2018 Implementation

August 31, 2018

Dear Providers,

Optum Idaho is implementing new services effective October 1, 2018.

Optum Idaho recently distributed a provider alert to notify you of new services that will be added to the Idaho Behavioral Health Plan effective **October 1, 2018**. See below for more details about these services, including service requirements, education & training opportunities, and billing code/rate information.

Service Requirements

- Crisis Response
 - This telephonic service is to be provided by in-network Master's level clinicians (independently licensed or operating under supervisory protocol in a group agency). This service offers an alternative to the Optum Idaho Member Crisis line.
 - Providers may bill for telephonic Crisis Response. See code and rate information on the next page.
 - The Crisis Prevention Institute (CPI) certification will be required to provide this service, effective **April 1, 2019**. For more information about CPI, please visit crisisprevention.com. Optum Idaho will be working to assist providers in completing this certification. **See future communications for training opportunities for Network Providers.**
- Family Psychoeducation
 - This service is provided to individual families or groups of multiple families.
 - This service warrants two providers when provided to multiple family groups, with at least one being a Master's level clinician or higher (independently licensed or operating under supervisory protocol in a group agency).
 - This service is modeled by the SAMHSA Evidence Based Practices KIT for Family Psychoeducation, available at samhsa.gov. Optum endorses the use of this KIT when developing this service, as it offers practical advice and best practice standards.

For more information about the requirements for these services, please review our Level of Care Guidelines, available **September 1, 2018** at optumidaho.com > Network Providers > Guidelines & Policies > Level of Care Guidelines Documents.

Crisis Intervention Update

The implementation of the changes to Crisis Intervention are now postponed. This service will not be changed on October 1, 2018, and will remain on the fee schedule as it is currently being provided. Please look for communications about changes to this service at a future date.

Training & Education

Below is a list of upcoming on-demand and in-person trainings. To register and to see the exact location for each training, please visit optumidaho.com > Network Providers > Provider Trainings.



The YES Navigation Series – Part II will be an in-depth training on the services being implemented **October 1, 2018**, Crisis Response and Family Psychoeducation, and will address FAQs from the July 1, 2018 implementation. The training is designed to give an overview of the Level of Care Guidelines, billing information, and other service requirements. The information presented will be useful for clinical, billing, and paraprofessional staff. There will be a Q&A portion after the webinars and during the regional in-person Meet & Greets.

Training	Date Available	Time	Location
YES Navigation Series Part II	Sept. 12, 2018	8:00 am – 9:30 am, MDT	WebEx*
	Sept. 18, 2018	12:00 pm – 1:30 pm, MDT	
Family Psychoeducation Training	Sept. 24, 2018	On-demand Webinar	Relias
YES Navigation Part II Meet & Greets and Motivational Interviewing Trainings	Oct. 2, 2018	10:00 am – 2:00 pm, MDT	Fort Hall
	Oct. 4, 2018	10:00 am – 2:00 pm, MDT	Boise
	Oct. 5, 2018	10:00 am – 2:00 pm, MDT	Jerome
	Oct. 10, 2018	10:00 am – 2:00 pm, PST	Lewiston
	Oct. 11, 2018	10:00 am – 2:00 pm, PST	Coeur d'Alene
	Oct. 15, 2018	10:00 am – 2:00 pm, MDT	Caldwell

* A recording from the teleconference will be made available on our Relias platform after both trainings are complete.

Codes & Rates

Below is an abbreviated version of the fee schedule updates **effective October 1, 2018**. Please note that some additional modifiers may apply. Consult the October 1, 2018 version of the fee schedule for further details, and contact your Regional Network Manager with any questions.

Code	Mo.	Description	MD	PhD	Master's	APRN	BA
H2027		Family Psychoeducation – 15 min	\$24.83	\$18.58	\$16.64	\$16.64	N/A
H2027	HQ	Multi-Family Group Psychoeducation–15 min	\$13.51	\$9.26	\$8.45	\$8.45	\$7.69
H0030		Crisis Response – encounter	\$25.69	\$19.52	\$17.21	\$17.21	N/A

Provider Manual Update

The provider manual will be published on **October 1, 2018** with information on the new YES Services.

One important revision to the manual will be clarification on timing of Member eligibility to receive Respite care. **Please note, a Member may receive Respite care prior to the completion of the Person Centered Plan, provided that the Member has gone through the Independent Assessment process and meets Medicaid's eligibility requirements.**

Information & Resources

- For all YES-related provider questions, please email optum.idaho.yes@optum.com.
- For all questions related to regional trainings, webinars, and certification requirements, please email optum.idaho.education@optum.com.
- For all other questions, reach out to your Regional Network Manager. If you do not know how to contact your Regional Network Manager, email optum_idaho_network@optum.com.

Thank you,

The Optum Idaho Team