



PROVIDER ALERT

Changes to Prior Authorization Requirements

December 27, 2018

Dear Provider:

We are pleased to inform you that effective January 1, 2019, we are removing prior authorization and threshold requirements for the services listed below:

- H2014 Skills Training and Development (Partial Care)
- H2011 Community Crisis Intervention

Effective January 1, 2019, an Optum Network Provider may deliver either of the services listed above to a Medicaid Member without contacting Optum to request approval. After providing the service, the Provider needs to submit the claim to Optum for payment. Payment will be issued in accordance with current verification standards, e.g., Member's plan enrollment, date of enrollment, Provider's network status. As always, services provided must be medically necessary.

We realize there was a recent revision to the Partial Care service request form, but it is our goal, by removing this additional step for Providers, that Members have direct access to services at the frequency necessary to treat their condition.

If you have any questions, please contact the Clinical Team at 1-855-202-0983, Option "1".

Thank you,
The Optum Idaho Team

United Behavioral Health, operating under the brand Optum