Dear Provider:

Optum Idaho is working in collaboration with the Idaho Department of Health and Welfare (IDHW) to further enhance the health and wellbeing of Idaho’s Behavioral Health Care system by investing in accountable, outcome-driven and recovery-centered programs and services. We are excited to continue this effort by implementing IOP as a new service for adults and children/adolescents with Behavioral Health and Substance Use Disorder (SUD) needs.

In partnership with IDHW, Optum Idaho and Altarum Institute invite all providers interested in providing IOP to Medicaid Members to attend a Virtual Introduction on March 15, 2017 from 3:00 p.m. - 4:00 p.m. MDT.

This web-based event will inform you about:
- IOP
- Introduce the Readiness Assessment Tool
- Explain the credentialing process

Completing the Readiness Assessment Tool is a required element for becoming an in-network provider of IOP. The Readiness Assessment Tool is designed to assist your organization and Optum in determining your current resources, capabilities, and needs related to the development and implementation of IOP services. It should take approximately two hours for you to gather the necessary information and complete the tool.

Following the live webinar, the link to the Readiness Assessment will be available on the optumidaho.com website, under “Network Providers” and “Provider Training.” The assessment will be open March 15 - March 29, 2017.

The first wave of IOP implementation will occur in June 2017. The subsequent implementation phases will occur later in 2017 and in 2018. To be credentialed for each wave, providers must complete the Readiness Assessment Tool. Feedback and additional information will then be communicated.

Please use this link to register for the Virtual Introduction: http://www.etouches.com/optumiop. If you are unable to attend the webinar on March 15, the session will be recorded and made available at optumidaho.com, under “Network Providers” and “Provider Trainings.”

If you have questions, please call the Optum Idaho Provider Line at 1-855-202-0983 #1. (Please note corrected phone number.)

Thank you.

Optum Idaho Clinical Staff

United Behavioral Health, operating under the brand Optum