



PROVIDER ALERT

Reimbursement Cycle

December 9, 2014

Dear Provider,

In August 2014, Optum moved from a twice-weekly payment cycle to a daily payment cycle for provider claims payments.

Based on feedback from providers, we will return to a twice-weekly payment cycle effective January 15, 2015.

We ask that you share this with your billing teams.

If you need assistance in submitting a claim, please call Optum Idaho's Provider Customer Service line at **(855) 202-0983** from 8:00 a.m. – 6:00 p.m. MST.

Thank you,

Optum Idaho