PROVIDER ALERT

CULTURAL COMPETENCY TRAINING

May 7, 2014

Dear Provider:

Optum Idaho is pleased to announce our next Provider training on “Cultural Competency”.

This training will:

- Define cultural competence and its importance to the behavioral health clinician providing care, services or treatment to a culturally diverse population
- Introduce Culturally and Linguistically Appropriate Services (CLAS) standards for cultural competency
- Describe attributes of various cultures in the U.S. and Idaho, including unique:
  - Medical issues
  - Behavioral Health issues
- Provide the framework necessary for a more in-depth understanding that is required to establish a culturally competent practice and/or organization

Please register for a webinar training through the optumidaho.com site (under the “Providers” tab and “Training” subheading) on one of the following dates:

<table>
<thead>
<tr>
<th>Date</th>
<th>Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>Wednesday - May 28, 2014</td>
<td>1:00 p.m. MST</td>
</tr>
<tr>
<td>Thursday - May 29, 2014</td>
<td>10:00 a.m. MST</td>
</tr>
<tr>
<td>Friday - May 30, 2014</td>
<td>10:00 a.m. MST</td>
</tr>
</tbody>
</table>

If you have questions or need assistance please contact us at: 855-202-0983, option # 5

Thank you,

The Optum Idaho Team