



# PROVIDER ALERT

## INFORMATION ON PEER SUPPORT SERVICES

December 17, 2013

Dear Provider:

Optum Idaho is getting ready to implement **peer support services** for the Idaho Behavioral Health Plan provider network. Peer support services are community based services provided by certified Peer Support Specialists for adult members.

Optum will be hosting training at the end of January and will update network providers about specific dates, times and locations early next month. Training will include information about employing Peer Support Specialists, updating credentialing to include peer support service offerings and roster changes to include the certified staff, and other specifics about the peer support program.

It is important for each provider considering or interested in offering peer support services to understand best practices and standards.

To prepare for the introduction of peer support services please be sure to review the Provider Manual and Level of Care Guidelines on the Optum Idaho website: [optumidaho.com](http://optumidaho.com) > Providers > Guidelines & Policies. Optum Idaho will be updating the FAQ document as more information becomes available.

If you have any additional questions, please e-mail Martha Ekhoﬀ at [Martha.a.ekhoff@optum.com](mailto:Martha.a.ekhoff@optum.com).