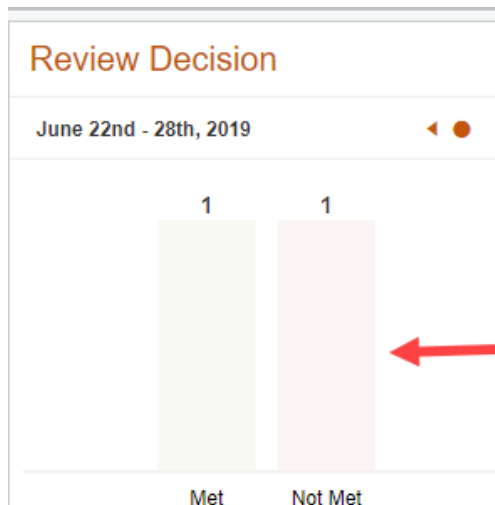


OSSM Instructions for Resubmissions of Plans Not Meeting CFR Requirements



How to Find a Plan That Has Not Met CFR Criteria

From your Home page, find the Review Decision widget. Double click on the bar labeled 'Not Met.'



This will open a window which lists all plans you've submitted which haven't met CFR requirements. Click the name of the individual you would like to review. This will bring up their Person Centered Plan Review page.

The table shows a list of plans. The 'Review Decision' column for the first row is highlighted with a red box and contains the text 'Not Met'. A red arrow points to the 'Individual' column header.

Individual	Medicaid ID	Plan ID	Date of Birth	Review Decision	Review Decision Date
				Not Met	

Viewing a Plan Did Not Meet CFR Review Criteria

DOB [redacted] Medicaid ID [redacted]
Age [redacted] Gender [redacted]

Plans > Home > Plans > Plan

Person Centered Plan

Plan Review

✓ Submit for Review ✓ Under Review ✓ Submit for Clinical Review ✓ Submit Decision

Plan Details Attachments

Plan Details

Customer	Idaho	Person responsible for monitoring plan	[redacted]
Plan ID	[redacted]	Admin Reviewer	[redacted]
Plan Type	Initial	Clinical Reviewer	[redacted]
Reason for Plan	New	Review Status	Not Met
Start Date	[redacted]	Current Plan Status	Inactive
Next Review Date	[redacted]	Plan Status Dates	Inactive
Date of Last Revised Plan	[redacted]		Under Review
			Ready for Review
			New

For plans that do not meet CFR Review criteria, the following occurs:

- All Plan review steps will have a green check mark beside them
- The plan status will be **Inactive**
- The plan review status will be **Not Met**
- The plan will NOT be visible in the portal

Viewing CFR Review Criteria

DOB
Age



Medicaid ID
Gender Male

Home > Plans > Plan > Plan Assessments

Assessments

+ Add Assessment

Total Records: 1 Show 10 Per Page First Previous 1 Next Last

Actions	Assessment	Score	Status	Created	Updated	Updated By	Attachment
 	Idaho CFR Review	0	Completed				+

The CFR Review can be viewed by the TCC/Facilitator from within the Plan. From within the member's Plan record, click on Assessments, then on the icon to the left of the Idaho CFR Review record, as shown above. You can view it on screen with the first icon or click the second icon to download it to a PDF.

View CFR Review Criteria

CFR Standards Review - Final Outcome: ✓

Final Outcome:

- Met
- Not met

Reviewer Notes/Comments:

missing info

[Expand/Collapse](#)

Reviewer Name:

Review Date:

Note the Final Outcome section at the bottom of the review reads Not met. You will be able to determine which CFR requirements were not met by reviewing the met/not met decision next to each requirement, as well as the Reviewer's Comments.

Submitting an Amended Plan

If you wish to enter a revised plan for the member, you may make any necessary changes to the original plan and save it. Next, go through the Add Plan steps again starting on slide 23 of the OSSM Instruction Manual. Once you submit the new plan and it is reviewed by Optum as having Met CFR Review requirements:

- The plan status of any prior active plan will turn to Deactivated
- The plan review status of the new plan will be Met
- The plan status of the new plan will be Active and the attached PCSP will be visible on the portal (to those granted access)

