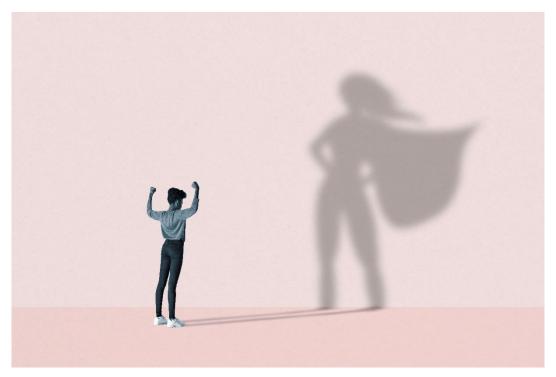
Optum



Relias Spotlight Series

March 2023

What's New: This month, we are shining a light on trainings designed specifically for our Optum Idaho providers that might make the job a bit easier!

Why It Matters: Because you matter! You are out there every day making a difference and impacting the lives of members in the community. You are superheroes! Do you:

- Want to learn what to expect in an audit?
- Want to learn more about your contractual obligations?
- Want to spend less time searching for information on specific topics?
- Need clarification on supervisory protocol?
- Want to expand your business and add new levels of care?
- Need help with documentation?

We've got the trainings for you!

The Optum Idaho Education and Training team has created a <u>Network Provider</u> <u>Orientation Training!</u> This training is designed as a quick and easy "go to" for information that is frequently requested by the network. It includes:

- Credentialing
- Audits
- Contractual Expectations
- Supervisory Protocol
- Navigating the Provider Manual
- Websites and Resources
- Communication and Notifications
- Claims
- Youth Empowerment Services (YES)
- Complaint Process.

If you would like additional training specifically for Optum Idaho providers check out the following courses on Relias.

Class	Course	CEU
Best Practices for Documenting the Treatment Planning Process	REL-BHC-0-BPDTPP	1.5
Optum Idaho: Skills Building/CBRS Treatment Planning and the Service Request Form	OISBCBRS01	1.5
Optum Idaho Conference 2022: Documentation Throughout the Treatment Process	1387479	1.5
Optum Idaho Conference 2022: Prior Authorization 101	1387509	1

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