



New training now available on Optum Idaho Relias Learning

Network Provider Orientation

Do you...

- **Want to learn what to expect in an audit?**
- **Want to learn more about your contractual obligations as an Optum Idaho provider?**
- **Want to spend less time searching for information on specific topics?**
- **Have individuals billing under your NPI and want to know what the requirements are for supervision?**
- **Need clarification on supervisory protocol?**
- **Want to expand your business and add new levels of care?**

We've got the training for you!

The Optum Idaho Education and Training team has created a Network Provider Orientation Training!

The Provider Orientation training is packed with links and lingo to get you started, if you are a brand-new provider or if you just need a refresher on certain topics. This resource was developed with you—our providers—in mind to help learn and navigate the provider requirements within the Optum Idaho Behavioral Health Plan.

This training is broken into 11 chapters. If you are new to the network, we encourage you to review and participate in all chapters; however, if you are already an in-network provider and you need to reference a particular topic, you can review the section that covers a specific topic.

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Each chapter and section indicates the length of time it will take to review the content. We know your time is valuable and want to ensure that if you just need to reference a specific topic you do not have to review the entire section.

You can find the Network Provider training on Optum Idaho Relias Learning:

1. Login to **Optum Idaho Relias Learning**



2. Click on “Assignments”
3. Click on “Browse Elective Courses”
4. Search for “Optum Idaho Network Provider Orientation”
5. Click the green “Enroll” button

If you have questions regarding trainings, email the Optum Idaho Education and Training team at optum.idaho.education@optum.com.

Thank you for all you and your colleagues do to support Optum Idaho members and their families.

The Optum Idaho Education and Training team

Topics in the NNPO training

- Chapter 1: Optum Idaho History
- Chapter 2: Credentialing
- Chapter 3: Audits
- Chapter 4: Contractual Expectations
- Chapter 5: Supervisory Protocol
- Chapter 6: Navigating the Provider Manual
- Chapter 7: Websites and Resources
- Chapter 8: Communication and Notifications
- Chapter 9: Claims
- Chapter 10: Youth Empowerment Services (YES)
- Chapter 11: Complaint Process

optumidaho.com

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