



OPTUM NETWORK PROVIDERS WITH TARGETED CARE COORDINATION

Updated September 10, 2019

Ammon		
Badger DBA Rehabilitative Health Services		
1675 Curlew Dr Ammon, ID 83406 (208) 523-5319	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
Healthy Care Solutions, LLC		
3522 Briar Creek Ln Ammon, ID 83406 (208) 529-1660	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y	Languages: ENGLISH, SPANISH, GERMAN, AMERICAN SIGN LANGUAGE Age Group: Adolescent, Child, Adult
Pearl Health Clinic		
2705 E 17th St Ammon, ID 83406 (208) 346-7500	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y	Languages: ENGLISH, SPANISH Age Group: Adolescent, Child, Adult, Infant
Boise		
Ability Health and Rehabilitation LLC		
4696 W Overland Rd Ste 236 Boise, ID 83705 (208) 333-9578	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
Ability Health and Rehabilitation LLC		
10101 W Overland Rd Ste 110 Boise, ID 83709 (208) 333-9578	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
Access Behavioral Health Services		
1276 W River St Ste 100 Boise, ID 83702 (208) 338-4699	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y	Languages: ENGLISH, SPANISH Age Group: Adolescent, Child, Adult
Brighter Future Health Inc.		
9196 W Emerald St Ste 130 Boise, ID 83704 (208) 323-4400	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
Lifepath Services LLC		
10112 W Overland Rd Boise, ID 83709 (208) 780-3900	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y Evening/Weekend Appointments: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
Limitless Life Counseling LLC		
3071 E Franklin Rd Ste 201 Meridian, ID 83642 (208) 807-2877	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
Pathways of Idaho LLC		
545 N Benjamin Ln Ste 175 Boise, ID 83704 (208) 322-1026	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult

Real Solutions Counseling

1011 W Williams St Ste G
Boise, ID 83706
(208) 991-0222

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y
Evening/Weekend Appointments: Y

Languages: ENGLISH, SPANISH
Age Group: Adolescent, Child, Adult

Recovery 4 Life

8950 W Emerald St Ste 178
Boise, ID 83704
(208) 376-7083

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

STARR Family Behavioral Health LLC

8100 W Emerald St Ste 150
Boise, ID 83704
(208) 908-6399

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH, ARABIC, SPANISH,
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Age Group: Adolescent, Child, Adult

Caldwell
Recovery 4 Life

8950 W Emerald St Ste 178
Boise, ID 83704
(208) 376-7083

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Chubbuck
Center Counseling, LLC

265 E Chubbuck Rd
Chubbuck, ID 83202
(208) 237-1711

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Coeur d'Alene
Ambitions of Idaho Inc

1038 Northwest Blvd Ste 100
Coeur D Alene, ID 83814
(208) 930-1740

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult, Infant

Heritage Family Support

2205 Ironwood Pl Ste A
Coeur D Alene, ID 83814
(208) 769-4222

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Idaho Falls
AAA American HealthCare LLC

1301 E 17th St Ste 5
Idaho Falls, ID 83404
(208) 538-3122

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Allstar Counseling

550 2nd St Ste 269
Idaho Falls, ID 83401
(208) 529-2211

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y
Evening/Weekend Appointments: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Answers, LLC

855 N Capital Ave
Idaho Falls, ID 83402
(208) 552-0855

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Children's Supportive Services, Inc.

1565 E Lincoln Rd
Idaho Falls, ID 83401
(208) 524-8996

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH, SPANISH
Age Group: Adolescent, Child, Adult

Mental Wellness Centers Inc.

2420 E 25th Street
Idaho Falls, ID 83404

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult



(208) 542-1026

Mountain West Supportive Services

1970 E 17th St Ste 101
Idaho Falls, ID 83404
(208) 715-0218

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Serenity Human Service Coordination

569 3rd St
Idaho Falls, ID 83401
(208) 403-2825

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Tueller Counseling Services Inc.

2275 W Broadway St Ste G
Idaho Falls, ID 83402
(208) 524-7400

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH, SPANISH
Age Group: Adolescent, Child, Adult

Willow Sage Services

211 S Woodruff Ave Ste A3
Idaho Falls, ID 83401
(208) 524-4818

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH, SPANISH
Age Group: Adolescent, Child, Adult

Kuna

Kuna Counseling Center

145 E Deer Flat Rd
Kuna, ID 83634
(208) 922-9001

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH, SPANISH
Age Group: Adolescent, Child, Adult

Lewiston

Sequoia Counseling Services Inc

1618 Main Street
Lewiston, ID 83501
(208) 798-1646

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Nampa

5 Peppers Inc. DBA Acacia Wellness Center

217 W Georgia Ave Ste 120
Nampa, ID 83686
(208) 498-1760

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Ambitions of Idaho

1019 W Sanetta St
Nampa, ID 83651
(208) 466-4541

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH, SPANISH
Age Group: Adolescent, Child, Adult

Life Counseling Center

112 12th Ave Rd
Nampa, ID 83686
(208) 465-5433

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH, SPANISH
Age Group: Adolescent, Child, Adult

Pathways of Idaho LLC

204 10th Ave S
Nampa, ID 83651
(208) 466-2229

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Pocatello

Portneuf Valley Family Center

444 Hospital Way Ste 477
Pocatello, ID 83201
(208) 233-7832

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH, SPANISH
Age Group: Adolescent, Child, Adult



Willow Sage Services

440 E Clark St Ste A Pocatello, ID 83201 (208) 233-1276	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y Evening/Weekend Appointments: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
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Twin Falls

Alliance Family Service Inc

550 Polk St Ste A Twin Falls, ID 83301 (208) 737-0572	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
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Treatment and Recovery Clinic

630 Addison Ave W Ste 1000 Twin Falls, ID 83301 (208) 736-5048	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
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Valley Community Counseling Inc

419 Shoup Ave W Twin Falls, ID 83301 (208) 736-0695	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
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Nondiscrimination Notice and Access to Communication Services

Optum does not discriminate on the basis of sex, age, race, color, national origin, or disability.

Free services are available to help you communicate with us. Such as, letters in other languages, or in other formats like large print. Or, you can ask for an interpreter. To ask for help, please call the toll-free number (855) 202-0973. TTY 711.

If you think you weren't treated fairly because of your sex, age, race, color, national origin, or disability, you can send a complaint to:

Optum Civil Rights Coordinator
11000 Optum Circle
Eden Prairie, MN 55344
Phone: 888-445-8745, TTY 711
Fax: 855-351-5495
Email: Optum_Civil_Rights@Optum.com

If you need help with your complaint, please call the toll-free number (855) 202-0973. TTY 711. You must send the complaint within 60 days of when you found out about the issue.

You can also file a complaint with the U.S. Dept. of Health and Human Services.

Online <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Phone: Toll-free **1-800-368-1019, 800-537-7697** (TDD)

Mail: U.S. Dept. of Health and Human Services. 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201

Language Assistance Services and Alternate Formats

This information is available in other formats like large print. To ask for another format, please call the toll-free number (855) 202-0973. TTY 711.

You have the right to get help and information in your language at no cost. To request an interpreter, call 1-855-202-0973.

Spanish/ Español: Tiene derecho a obtener ayuda e información en su idioma sin costo alguno. Para solicitar un intérprete, llame al 1-855-202-0973.

Chinese/ 中文: 您有權利免費以您的語言得到幫助和訊息。如需洽詢一位口譯員，請撥電話 1-855-202-0973。

Serbo-Croatian/ srpskohrvatski: Imate pravo da besplatno dobijete pomoć i informacije na Vašem jeziku. Da biste zatražili prevodioca, nazovite 1-855-202-0973.

Korean/ 한국어: 귀하는 도움과 정보를 귀하의 언어로 비용 부담없이 얻을 수 있는 권리가 있습니다. 통역사를 요청하기 위해서는 1-855-202-0973번으로 전화하십시오.

[Language Assistance Services and Alternate Formats, continued]

Vietnamese/ Tiếng Việt: Quý vị có quyền được giúp đỡ và cấp thông tin bằng ngôn ngữ của quý vị miễn phí. Để yêu cầu được thông dịch viên giúp đỡ, vui lòng gọi 1-855-202-0973.

Arabic/ العربية:

لك الحق في الحصول على المساعدة والمعلومات بلغتك دون تحمل أي تكلفة. لطلب مترجم فوري، اتصل بالرقم 1-855-202-0973.

German/ Deutsche: Sie haben das Recht, kostenlose Hilfe und Informationen in Ihrer Sprache zu erhalten. Um einen Dolmetscher anzufordern, rufen Sie die Nummer 1-855-202-0973.

Tagalog/ Tagalog: May karapatan kang makatanggap ng tulong at impormasyon sa iyong wika nang walang bayad. Upang humiling ng tagasalin, tumawag sa 1-855-202-0973.

Russian/ Русский: Вы имеете право на бесплатное получение помощи и информации на вашем языке. Чтобы подать запрос переводчика позвоните по телефону 1-855-202-0973.

French/ Français: Vous avez le droit d'obtenir gratuitement de l'aide et des renseignements dans votre langue. Pour demander à parler à un interprète, appelez le 1-855-202-0973.

Japanese/ 日本語: ご希望の言語でサポートを受けたり、情報を入手したりすることができます。料金はかかりません。通訳をご希望の場合は、1-855-202-0973までお電話ください。

Romanian/ Română: Aveți dreptul de a obține gratuit ajutor și informații în limba dumneavoastră. Pentru a cere un interpret, sunați la 1-855-202-0973.

Sudan/ Sudani (Ikirundi): Urafise uburenganzira bwo kuronka ubufasha n'amakuru mu rurimi gwawe ku buntu. Kugira usabe umusobanuzi, hamagara 1-855-202-0973.

Persian/Farsi/ سی‌راف:

شما حق دارید که کمک و اطلاعات به زبان خود را به طور رایگان دریافت نمایید. برای درخواست مترجم شفاهی با شماره 1-855-202-0973 تماس حاصل نمایید.

Ukrainian/ Українська: У Вас є право отримати безкоштовну допомогу та інформацію на Вашій рідній мові. Щоб подати запит про надання послуг перекладача, задзвоніть на 1-855-202-0973.

Haitian/ Kreyòl: Ou gen dwa pou jwenn èd ak enfòmasyon nan lang natifnatal ou gratis. Pou mande yon entèprèt, rele nimewo 1-855-202-0973.

Hindi/ हिंदी:

आप के पास अपनी भाषा में सहायता एवं जानकारी निःशुल्क प्राप्त करने का अधिकार है। दुभाषिए के लिए 1-855-202-0973 पर फ़ोन करें।

Portuguese/ Português: Você tem o direito de obter ajuda e informação em seu idioma e sem custos. Para solicitar um intérprete, ligue para 1-855-202-0973.

Nepali/ नेपाली: तपाईंले आफ्नो भाषामा निःशुल्क सहयोग र जानकारी प्राप्त गर्ने अधिकार छ। दोभासे अनुरोध गर्नको लागि, 1-855-202-0973 मा कल गर्नुहोस्।