



# OPTUM NETWORK PROVIDERS WITH TARGETED CARE COORDINATION

Updated March 11, 2020

<b>Ammon</b>		
<b>Badger DBA Rehabilitative Health Services</b>		
1675 Curlew Dr Ammon, ID 83406 (208) 523-5319	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
<b>Healthy Care Solutions, LLC</b>		
3522 Briar Creek Ln Ammon, ID 83406 (208) 529-1660	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y	Languages: ENGLISH, SPANISH, GERMAN, AMERICAN SIGN LANGUAGE Age Group: Adolescent, Child, Adult
<b>Pearl Health Clinic</b>		
2705 E 17th St Ammon, ID 83406 (208) 346-7500	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y	Languages: ENGLISH, SPANISH Age Group: Adolescent, Child, Adult, Infant
<b>Boise</b>		
<b>A Body and Mind Health Services</b>		
148 S Cole Rd Boise, ID 83709 (208) 683-8320	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y Evening/Weekend Appointments: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
<b>Ability Health and Rehabilitation LLC</b>		
4696 W Overland Rd Ste 236 Boise, ID 83705 (208) 333-9578	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
<b>Ability Health and Rehabilitation LLC</b>		
10101 W Overland Rd Ste 110 Boise, ID 83709 (208) 333-9578	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
<b>Access Behavioral Health Services</b>		
1276 W River St Ste 100 Boise, ID 83702 (208) 338-4699	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y	Languages: ENGLISH, SPANISH Age Group: Adolescent, Child, Adult
<b>Brighter Future Health Inc.</b>		
9196 W Emerald St Ste 135 Boise, ID 83704 (208) 323-4400	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y Evening/Weekend Appointments: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
<b>Childrens Home Society Of Idaho</b>		
740 E Warms Spring Ave Boise, ID 83712 (208) 323-7797	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y Evening/Weekend Appointments: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
<b>Human Supports of Idaho</b>		
4477 W Emerald St Ste C 100 Boise, ID 83704 (208) 321-0160	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
<b>Lifepath Services LLC</b>		
10112 W Overland Rd Boise, ID 83709 (208) 780-3900	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y Evening/Weekend Appointments: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult



**Pathways of Idaho LLC**

545 N Benjamin Ln Ste 175  
Boise, ID 83704  
(208) 322-1026

Handicap Accessible/ADA Compliant: Y  
Accepting New Patients: Y

Languages: ENGLISH  
Age Group: Adolescent, Child, Adult

**Real Solutions Counseling**

1011 W Williams St Ste G  
Boise, ID 83706  
(208) 991-0222

Handicap Accessible/ADA Compliant: Y  
Accepting New Patients: Y  
Evening/Weekend Appointments: Y

Languages: ENGLISH, SPANISH  
Age Group: Adolescent, Child, Adult

**Recovery 4 Life**

8950 W Emerald St Ste 178  
Boise, ID 83704  
(208) 376-7083

Handicap Accessible/ADA Compliant: Y  
Accepting New Patients: Y

Languages: ENGLISH  
Age Group: Adolescent, Child, Adult

**STARR Family Behavioral Health LLC**

8100 W Emerald St Ste 150  
Boise, ID 83704  
(208) 908-6399

Handicap Accessible/ADA Compliant: Y  
Accepting New Patients: Y

Languages: ENGLISH, ARABIC, SPANISH, SOMALI  
Age Group: Adolescent, Child, Adult

**Caldwell**

**Human Supports of Idaho**

314 Badiola St  
Caldwell, ID 83605  
(208) 454-8389

Handicap Accessible/ADA Compliant: Y  
Accepting New Patients: Y  
Evening Appointments: Y

Languages: ENGLISH  
Age Group: Adolescent, Child, Adult

**Recovery 4 Life**

709 Dearborn St  
Caldwell, ID 83605  
(208) 376-7083

Handicap Accessible/ADA Compliant: Y  
Accepting New Patients: Y

Languages: ENGLISH  
Age Group: Adolescent, Child, Adult

**Chubbuck**

**Center Counseling, LLC**

265 E Chubbuck Rd  
Chubbuck, ID 83202  
(208) 237-1711

Handicap Accessible/ADA Compliant: Y  
Accepting New Patients: Y

Languages: ENGLISH  
Age Group: Adolescent, Child, Adult

**Coeur d'Alene**

**Ambitions of Idaho Inc**

1038 Northwest Blvd Ste 100  
Coeur D Alene, ID 83814  
(208) 930-1740

Handicap Accessible/ADA Compliant: Y  
Accepting New Patients: Y

Languages: ENGLISH  
Age Group: Adolescent, Child, Adult, Infant

**Heritage Family Support**

2201 Ironwood Pl  
Coeur D Alene, ID 83814  
(208) 769-4222

Handicap Accessible/ADA Compliant: Y  
Accepting New Patients: Y

Languages: ENGLISH  
Age Group: Adolescent, Child, Adult

**Hayden Lake**

**Community Partnerships of Idaho**

13403 N Government Way, Unit 200  
Hayden Lake, ID 83835  
(208) 405-0663

Handicap Accessible/ADA Compliant: Y  
Accepting New Patients: Y

Languages: ENGLISH  
Age Group: Adolescent, Child,

**Idaho Falls**

**AAA American HealthCare LLC**

1301 E 17th St Ste 5  
Idaho Falls, ID 83404  
(208) 538-3122

Handicap Accessible/ADA Compliant: Y  
Accepting New Patients: Y

Languages: ENGLISH  
Age Group: Adolescent, Child, Adult



**Allstar Counseling**

550 2nd St Ste 269 Idaho Falls, ID 83401 (208) 529-2211	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y Evening/Weekend Appointments: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
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**Answers, LLC**

855 N Capital Ave Idaho Falls, ID 83402 (208) 552-0855	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
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**Children's Supportive Services, Inc.**

1565 E Lincoln Rd Idaho Falls, ID 83401 (208) 524-8996	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y	Languages: ENGLISH, SPANISH Age Group: Adolescent, Child, Adult
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**High Country Behavioral Health / Mental Wellness Centers Inc.**

2420 E 25 <sup>th</sup> St Idaho Falls, ID 83404 (208) 542-1026	Handicap Accessible/ADA Compliant: N Accepting New Patients: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
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**Innovative Health Care Concepts**

111 E 16th St Idaho Falls, ID 83404 (208) 523-1130	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y Evening/Weekend Appointments: Y	Languages: ENGLISH, SPANISH Age Group: Adolescent, Child, Adult
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**Joshua D. Smith and Associates**

540 3rd St Idaho Falls, ID 83401 (208) 524-5607	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
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**Mountain West Supportive Services**

1970 E 17th St Ste 101 Idaho Falls, ID 83404 (208) 715-0218	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
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**Serenity Human Service Coordination**

569 3rd St Idaho Falls, ID 83401 (208) 403-2825	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
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**Tueller Counseling Services Inc.**

2275 W Broadway St Ste G Idaho Falls, ID 83402 (208) 524-7400	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y	Languages: ENGLISH, SPANISH Age Group: Adolescent, Child, Adult
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**Willow Sage Services**

211 S Woodruff Ave Ste A3 Idaho Falls, ID 83401 (208) 524-4818	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y	Languages: ENGLISH, SPANISH Age Group: Adolescent, Child, Adult
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**Kuna**

**Kuna Counseling Center**

145 E Deer Flat Rd Kuna, ID 83634 (208) 922-9001	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y	Languages: ENGLISH, SPANISH Age Group: Adolescent, Child, Adult
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**Lewiston**

**Community Partnerships of Idaho**

1706 G Steet Lewiston, ID 83501 (208) 405-0649	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y	Languages: ENGLISH Age Group: Adolescent, Child
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### Kelley Kids Ranch LLC

321 17<sup>th</sup> Street  
Lewiston, ID 83501  
(208) 675- 7350

Handicap Accessible/ADA Compliant: Y  
Accepting New Patients: Y

Languages: ENGLISH  
Age Group: Adolescent, Child, Adult

### Sequoia Counseling Services Inc

1618 Main Street  
Lewiston, ID 83501  
(208) 798-1646

Handicap Accessible/ADA Compliant: Y  
Accepting New Patients: Y

Languages: ENGLISH  
Age Group: Adolescent, Child, Adult

### Meridian

#### InRoads, Inc.

3288 E Pine Ave  
Meridian, ID 83642  
(208) 888-8887

Handicap Accessible/ADA Compliant: Y  
Accepting New Patients: Y  
Evening/Weekend Appointments: Y

Languages: ENGLISH  
Age Group: Adolescent, Child, Adult

### Limitless Life Counseling LLC

3071 E Franklin Rd Ste 201  
Meridian, ID 83642  
(208) 807-2877

Handicap Accessible/ADA Compliant: Y  
Accepting New Patients: Y

Languages: ENGLISH  
Age Group: Adolescent, Child, Adult

### Nampa

#### 5 Peppers Inc. DBA Acacia Wellness Center

217 W Georgia Ave Ste 120  
Nampa, ID 83686  
(208) 498-1760

Handicap Accessible/ADA Compliant: Y  
Accepting New Patients: Y

Languages: ENGLISH  
Age Group: Adolescent, Child, Adult

### Ambitions of Idaho

1019 W Sanetta St  
Nampa, ID 83651  
(208) 466-4541

Handicap Accessible/ADA Compliant: Y  
Accepting New Patients: Y

Languages: ENGLISH, SPANISH  
Age Group: Adolescent, Child, Adult

### Life Counseling Center

112 12th Ave Rd  
Nampa, ID 83686  
(208) 465-5433

Handicap Accessible/ADA Compliant: Y  
Accepting New Patients: Y

Languages: ENGLISH, SPANISH  
Age Group: Adolescent, Child, Adult

### Pathways of Idaho LLC

204 10th Ave S  
Nampa, ID 83651  
(208) 466-2229

Handicap Accessible/ADA Compliant: Y  
Accepting New Patients: Y

Languages: ENGLISH  
Age Group: Adolescent, Child, Adult

### Orofino

#### A to Z Counseling

1275 Riverside Ave  
Orofino, ID 83544  
(208) 467-7483

Handicap Accessible/ADA Compliant: Y  
Accepting New Patients: Y  
Evening/Weekend Appointments: Y

Languages: ENGLISH  
Age Group: Adolescent, Child, Adult

### Pocatello

#### Community Mental Health Services

720 E Lander St  
Pocatello, ID 83201  
(208) 478-2172

Handicap Accessible/ADA Compliant: Y  
Accepting New Patients: Y  
Evening/Weekend Appointments: Y

Languages: ENGLISH  
Age Group: Adolescent, Child, Adult

### Portneuf Valley Family Center

444 Hospital Way Ste 477  
Pocatello, ID 83201  
(208) 233-7832

Handicap Accessible/ADA Compliant: Y  
Accepting New Patients: Y  
Evening/Weekend Appointments: Y

Languages: ENGLISH, SPANISH  
Age Group: Adolescent, Child, Adult



<b>Willow Sage Services</b>		
440 E Clark St Ste A Pocatello, ID 83201 (208) 233-1276	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y Evening/Weekend Appointments: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
<b>Twin Falls</b>		
<b>Alliance Family Service Inc</b>		
550 Polk St Ste A Twin Falls, ID 83301 (208) 737-0572	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
<b>Pro Active Advantage LLC</b>		
264 Main Ave S Twin Falls, ID 83301 (208) 734-0407	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y	Languages: ENGLISH, SPANISH, FRENCH Age Group: Adolescent, Child, Adult
<b>Treatment and Recovery Clinic</b>		
630 Addison Ave W Ste 1000 Twin Falls, ID 83301 (208) 736-5048	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
<b>Valley Community Counseling Inc</b>		
419 Shoup Ave W Twin Falls, ID 83301 (208) 736-0695	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
<b>The Walker Center for Alcoholism and Drug Abuse Inc</b>		
1102 Eastglen Way Twin Falls, ID 83301 (208) 734-4200	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult

## Nondiscrimination Notice and Access to Communication Services

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Free services are available to help you communicate with us. Such as, letters in other languages, or in other formats like large print. Or, you can ask for an interpreter. To ask for help, please call the toll-free number (855) 202-0973. TTY 711.

If you think you weren't treated fairly because of your sex, age, race, color, national origin, or disability, you can send a complaint to:

Optum Civil Rights Coordinator  
11000 Optum Circle  
Eden Prairie, MN 55344  
Phone: 888-445-8745, TTY 711  
Fax: 855-351-5495  
Email: [Optum\\_Civil\\_Rights@Optum.com](mailto:Optum_Civil_Rights@Optum.com)

If you need help with your complaint, please call the toll-free number (855) 202-0973. TTY 711. You must send the complaint within 60 days of when you found out about the issue.

You can also file a complaint with the U.S. Dept. of Health and Human Services.

**Online** <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

**Phone:** Toll-free **1-800-368-1019, 800-537-7697** (TDD)

**Mail:** U.S. Dept. of Health and Human Services. 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201

## Language Assistance Services and Alternate Formats

This information is available in other formats like large print. To ask for another format, please call the toll-free number (855) 202-0973. TTY 711.

You have the right to get help and information in your language at no cost. To request an interpreter, call 1-855-202-0973.

Spanish/ Español: Tiene derecho a obtener ayuda e información en su idioma sin costo alguno. Para solicitar un intérprete, llame al 1-855-202-0973.

Chinese/ 中文: 您有權利免費以您的語言得到幫助和訊息。如需洽詢一位口譯員，請撥電話 1-855-202-0973。

Serbo-Croatian/ srpskohrvatski: Imate pravo da besplatno dobijete pomoć i informacije na Vašem jeziku. Da biste zatražili prevodioca, nazovite 1-855-202-0973.

Korean/ 한국어: 귀하는 도움과 정보를 귀하의 언어로 비용 부담없이 얻을 수 있는 권리가 있습니다. 통역사를 요청하기 위해서는 1-855-202-0973번으로 전화하십시오.

[Language Assistance Services and Alternate Formats, continued]

Vietnamese/ Tiếng Việt: Quý vị có quyền được giúp đỡ và cấp thông tin bằng ngôn ngữ của quý vị miễn phí. Để yêu cầu được thông dịch viên giúp đỡ, vui lòng gọi 1-855-202-0973.

Arabic/ العربية:

لك الحق في الحصول على المساعدة والمعلومات بلغتك دون تحمل أي تكلفة. لطلب مترجم فوري، اتصل بالرقم 1-855-202-0973.

German/ Deutsche: Sie haben das Recht, kostenlose Hilfe und Informationen in Ihrer Sprache zu erhalten. Um einen Dolmetscher anzufordern, rufen Sie die Nummer 1-855-202-0973.

Tagalog/ Tagalog: May karapatan kang makatanggap ng tulong at impormasyon sa iyong wika nang walang bayad. Upang humiling ng tagasalin, tumawag sa 1-855-202-0973.

Russian/ Русский: Вы имеете право на бесплатное получение помощи и информации на вашем языке. Чтобы подать запрос переводчика позвоните по телефону 1-855-202-0973.

French/ Français: Vous avez le droit d'obtenir gratuitement de l'aide et des renseignements dans votre langue. Pour demander à parler à un interprète, appelez le 1-855-202-0973.

Japanese/ 日本語: ご希望の言語でサポートを受けたり、情報を入手したりすることができます。料金はかかりません。通訳をご希望の場合は、1-855-202-0973までお電話ください。

Romanian/ Română: Aveți dreptul de a obține gratuit ajutor și informații în limba dumneavoastră. Pentru a cere un interpret, sunați la 1-855-202-0973.

Sudan/ Sudani (Ikirundi): Urafise uburenganzira bwo kuronka ubufasha n'amakuru mu rurimi gwawe ku buntu. Kugira usabe umusobanuzi, hamagara 1-855-202-0973.

Persian/Farsi/ سی‌س‌راف:

شما حق دارید که کمک و اطلاعات به زبان خود را به طور رایگان دریافت نمایید. برای درخواست مترجم شفاهی با شماره 1-855-202-0973 تماس حاصل نمایید.

Ukrainian/ Українська: У Вас є право отримати безкоштовну допомогу та інформацію на Вашій рідній мові. Щоб подати запит про надання послуг перекладача, задзвоніть на 1-855-202-0973.

Haitian/ Kreyòl: Ou gen dwa pou jwenn èd ak enfòmasyon nan lang natifnatal ou gratis. Pou mande yon entèprèt, rele nimewo 1-855-202-0973.

Hindi/ हिंदी:

आप के पास अपनी भाषा में सहायता एवं जानकारी निःशुल्क प्राप्त करने का अधिकार है। दुभाषिए के लिए 1-855-202-0973 पर फ़ोन करें।

Portuguese/ Português: Você tem o direito de obter ajuda e informação em seu idioma e sem custos. Para solicitar um intérprete, ligue para 1-855-202-0973.

Nepali/ नेपाली: तपाईंले आफ्नो भाषामा निःशुल्क सहयोग र जानकारी प्राप्त गर्ने अधिकार छ। दोभासे अनुरोध गर्नको लागि, 1-855-202-0973 मा कल गर्नुहोस्।