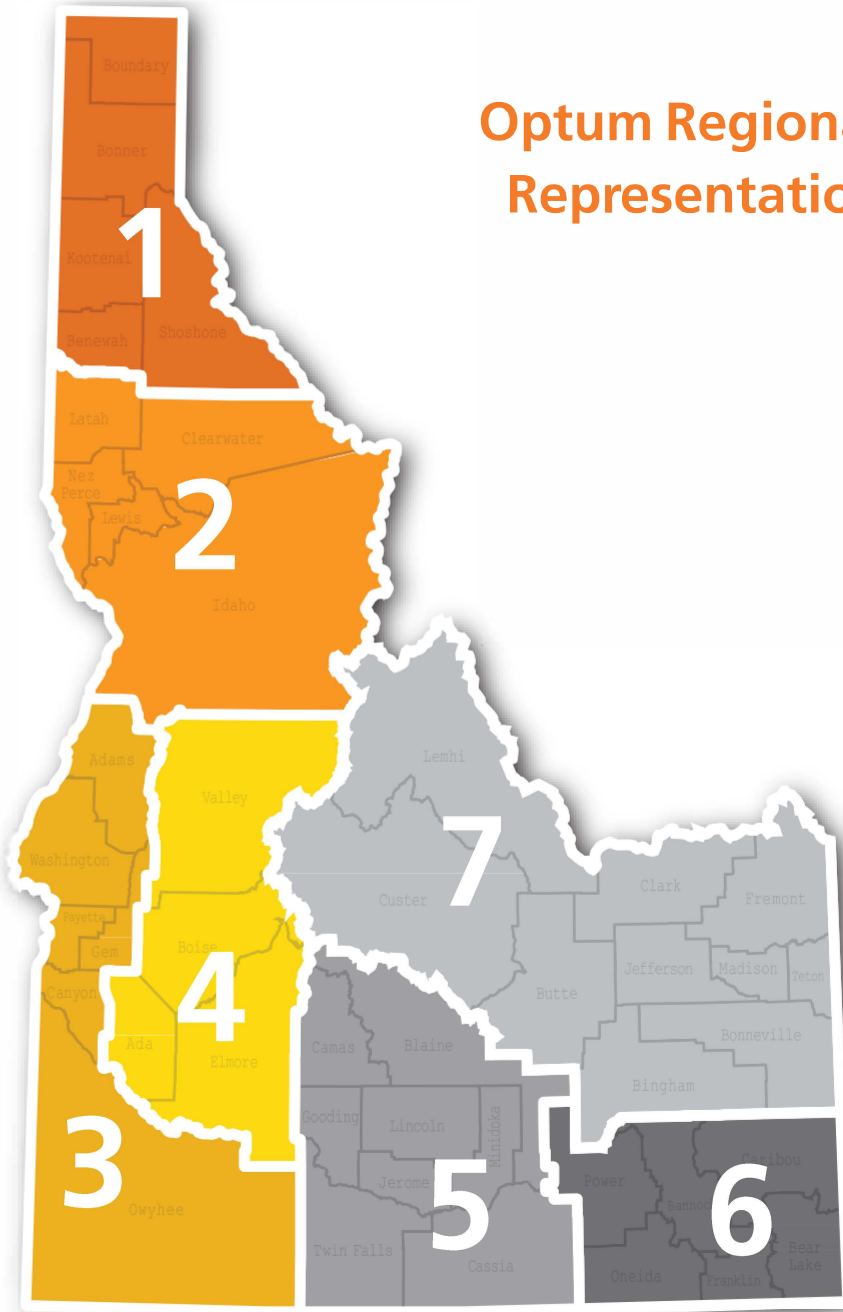


Optum Regional Representation



Field Care Coordinator –

Brings clinical expertise on all aspects of high risk members’ treatment by working directly with Providers, Members and Stakeholders in the community. Utilizing best practice treatments, FCC’s strive to reduce hospitalizations and support our Member’s recovery and resiliency.

Provider Quality Specialist –

Conducts routine site visits and treatment record reviews to monitor network compliance with Optum Idaho’s documentation standards, supervisory agreements and applicable state and federal regulations.

Regional Network Manager –

Manages Provider relations and services, strategies relating to the development and management of a Provider network including identifying gaps in network composition, recruiting Providers, and educating to operational expectations.

Community Program Manager –

Builds and maintains relationships with community stakeholders, governmental partners and behavioral health boards by providing outreach and education about Optum Idaho.

Member Outreach Manager –

Leads member outreach, engagement and education activities. Collaborates with providers and local and state partners to deliver information about Optum Idaho to members across the state.

Field Care Coordinators

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Optum Idaho Clinical Services
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Optum Idaho Provider Customer Service
855.202.0983, Extensions 2, 3, 4 - Claim Payment

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