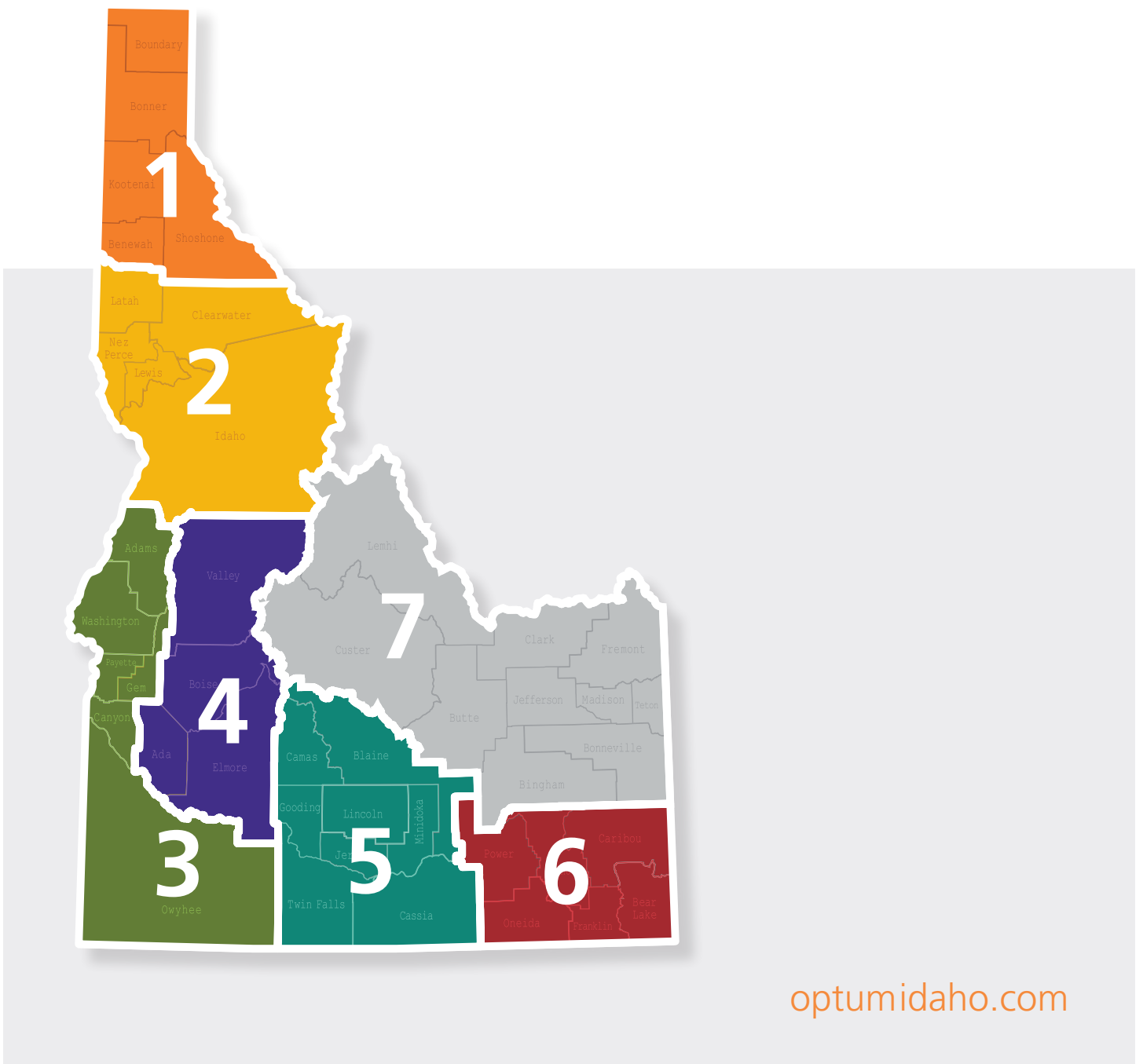




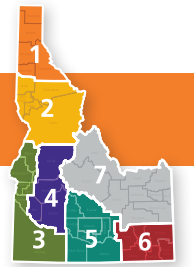
Optum Idaho

Regional Representation



optumidaho.com

Optum Idaho Regional Representation



Field Care Coordinators (FCC)

Brings clinical expertise on all aspects of high-risk member treatment by working directly with providers, members and stakeholders in the community. Utilizing best practice treatments, FCCs strive to reduce hospitalizations and support our member's recovery and resiliency.

Zach Badger, LPC
208-914-2475
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Region 1

Michelle McMenamy, LCPC
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Region 1 and 2

Crystal Lish, LCSW
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Region 3

Darren Bushee, LCPC
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Region 3

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Region 4

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Region 4

Cindy Shotswell, LCSW
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Region 5

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Region 6

Ta'resa Crow, LCSW
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Region 7

Rina Lingelbach, LCPC
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Amy Wimer, CPRP, LSW, NCC, LPC
208-914-2449
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FCC Manager

Gail Baker, LCSW
208-914-2239
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Provider Relations Advocates

Manages provider relations and services, strategies relating to the development and management of a provider network including indentifying gaps in network composition, recruiting providers and educating to operational expectations.

Karen Kopf
208-914-2266
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Region 1 and 2

Jan Jacobs
208-914-2227
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Region 3 and 5

Brooke Bennett
208-914-2299
brooke.bennett@optum.com
Region 4

Brenda Valle
612-642-7925
brenda.valle@optum.com
Region 6 and 7

Provider Quality Specialists

Conducts routine site visits and treatment record reviews to monitor network compliance with Optum Idaho's documentation standards, supervisory agreements and applicable state and federal regulations.

Tabatha Haywood, LMFT
763-361-8854
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Region 1 and 2

Wayne Nubile, LCPC
763-321-3301
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Region 3 and 5

Sharon Barnett, LCPC
612-642-7918
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Region 4

Liz McDowell, LCSW
208-914-2476
elizabeth.mcdowell@optum.com
Region 6 and 7

Community Program Managers

Builds and maintains relationships with community stakeholders, governmental partners and behavioral health boards by providing outreach and education with Optum Idaho.

Wendy Stoneberg
208-914-2276
wendy.stoneberg@optum.com

Member Outreach Manager

Leads member outreach, engagement and education activities. Collaborates with providers and local and state partners to deliver information about Optum Idaho to members across the state.

Rebecca Kuta
208-914-2272
rebecca.kuta@optum.com

Other Helpful Optum Numbers

Optum Idaho Member Access
& Crisis Line (Available 24/7)
855-202-0973, TTY: 711

Optum Idaho Clinical Services
855-202-0983, Ext. 1
(Treatment and Authorizations)

Optum Idaho Provider Customer
Service
855-202-0983, Ext. 2, 3, 4
(Claims Payment and Eligibility)

